

Own your own dream! - Relax into a dream holiday home

Booking Form

Date:

Name:

Address:

.....Postcode:

Telephone:Mob:

Email:

OFFICE USE

Pendeilo Leisure Park
Amroth
South Pembrokeshire SA67 8PR
T: 01834 831259
F: 01834 831702
E: amrothbay@aol.com
W: www.amrothbay.co.uk



£

1st Week

2nd Week

Sub total

Please reserve for me:

Holiday Home type

Weekly for weeks from Saturday.....(date of arrival)

to Saturday.....(date of departure)

OR Break for nights, from.....(date of arrival)

to.....(date of departure)

If you expect to arrive after 5.00 pm,
please advise us, giving approximate time:

Total number of AdultsChildren

If you would prefer not to be included on our mailing list for next season, please tick here

Please tick the boxes if you wish us to provide:

Travel Cot (free) High Chair (free)

Bed Rails (free) Removal of single bed

Bed Linen: Please say how many Single setsDouble sets

Towels: Please say how many sets

Any other requirements:

Discount (if applicable)

Sub total

Extra Persons

Dogs

Second Car/Trailer

Bed Linen

Towels

Other

TOTAL

25% Deposit (at least £50.00)

Amount enclosed

Please make cheques payable to **Pendeilo Leisure Park**

I have read the booking conditions and agree on behalf of my party to abide by them.

Signed

Date

Please send the **whole** form with each payment. It will be returned to you to confirm receipt of your money. You may also pay by telephone with your credit/debit/switch card.

Confirmation of Booking (for office use)

Dear:

Thank you for your payment. We are pleased to confirm that your reservation has been made. Details of your booking are confirmed below:

Early Booking Discount £

Net Cost £

Date: by cash / cheque / credit card

Deposit received £

Damages Bond £

Balance Due £ *to be paid 28 days prior to commencement of holiday.* Due date:

Balance received with thanks: Date: Cash/Cheque/Card

Please bring this form with you and give it to staff on your arrival

Checked in (time) Car Make/Model/Colour

Caravan/Cottage No. Car Reg. No.

Interested in buying? Ask a member of staff.





Booking Conditions

Pendeilo Leisure Park,
Amroth,
South Pembrokeshire SA67 8PR
T: 01834 831259
F: 01834 831702
E: amrothbay@aol.com
W: www.amrothbay.co.uk

A large print version of the booking conditions is available, please telephone 01834 831259 to request a copy.

Reservations

1. A **25% deposit** (minimum £50.00) must be paid within 4 days of making a telephone booking to confirm your reservation, or full amount if less than 28 days till arrival. Please send cheque with booking form to confirm details of reservation. *Debit/Switch/Credit* card payments may also be made by telephone.

2. Please make all cheques payable to **Pendeilo Leisure Park**.

2a. Each booking is subject to a refundable damages bond. This is refunded within 14 days of the end of your holiday less the cost of any additional cleaning, replacement and repairs. Any additional costs will be billed to you and debited from your credit/debit card used to pay for your holiday.

3. The balance must be received by us 28 days before the **start** of your holiday. Personal and business cheques are not accepted after this time.

4. Receipt of your deposit and acceptance of your booking will be confirmed in writing by us.

5. When forwarding the balance of your money, please assist us by enclosing a S.A.E. for confirmation of receipt.

Cancellations

6. Should you cancel your holiday, no refund can be considered unless a re-let is obtained. An administrative charge of 25% will be deducted from the total due. No refund can be made if a holiday is cancelled less than 4 weeks prior to the start of the holiday.

7. Please note, once a booking is made you are responsible for payment of the full amount. Guests are therefore advised to take out suitable holiday insurance.

8. Where a booking is made through a Tourist Information Centre (TIC) or similar arm of the tourist board, the deposit paid is also not refundable. A deposit of 25% must be paid to Pendeilo Leisure Park in addition to any commission taken by the TIC.

Checking In

9. Your accommodation will be ready from 4:00 pm on the day of your arrival. Some holiday homes will be ready by 2.30pm - you are welcome to call in from 2.30pm but please do not call earlier. Please check-in at the reception office / shop on arrival. If the door is shut, please ring (firmly) the bell by the shop door and wait for a member of staff to arrive.

Your Accommodation

10. Only the number of persons stated when making your reservation shall occupy a holiday home unless prior arrangements have been made in writing with the management. The lounge sofa bed in each home is not to be used without prior permission from the management.

Parking

11. One car may be parked adjacent to each caravan. Additional cars and trailers / boats must be parked in another location as directed by a member of staff. We endeavour to arrange additional parking near to your accommodation but even the furthest parking spaces are but a few minutes walk away.

Under no circumstances may cars or trailers be driven or parked on the grassed areas of the park.

Dogs

12. Dogs are welcome in some of our holiday homes, but must not be allowed to run free on the site nor left unattended in the holiday home. Please bring your own dog basket or bedding. Dogs must be exercised off-site (*but not by neighbours gardens*). All dog mess must be cleaned up immediately by the dog owner. Note: Dogs are not allowed in the bedrooms or on the lounge sofas.

13. In the interests of everyone wishing to enjoy a quiet and relaxing holiday, the proprietors reserve the right to decline accommodation or to demand immediate withdrawal from the site without notice or refund, any persons considered undesirable.

Inventory

14. Caravans and Cottages are equipped with bed linen (not budget range) cutlery, crockery, utensils, pillows, duvets and blankets.

Note: *Towels, tea towels and consumables not included; except the Exclusive - see welcome pack list.*

15. All bedding must be covered with linen. Sleeping bags are not allowed. Linen may be hired for the Budget caravans or guests may bring their own clean linen (duvet cover, lower sheet, pillow cases). Cot linen is not available. Please bring waterproof sheets for all beds used by young children.

16. Laundry irons are not allowed in the caravans (to prevent accidental damage being caused). An iron and board are provided in the launderette. Hair straighteners are to be used with great care as they melt the duvet protectors.

17. Please note: due to restricted space, only travel cots can be placed in most caravans. These are not suitable for children older than 1 year. Note: cots have to be placed in the lounge, unless one of the single beds is removed. Use of both lounge bed and cot is not possible.

18. Access Aids: Please let us know at the time of booking whether you need aids for access (e.g. ramp, wheelchair, toilet seat raiser, shower seat etc).

Checking Out / Care and Maintenance

19. Please clean your holiday home before leaving. Please vacate by 10:00 am on the day of departure so that we may prepare and check thoroughly for the next guests.

20. The hirer is responsible for the property and shall take all reasonable care of it. All damage must be reported. The unit and contents must be left in a clean condition at the end of the hire period.

21. We reserve the right to charge a deposit against damage or additional cleaning which is refunded if the holiday home is found to be in a clean, undamaged condition at the end of the holiday. If additional cleaning is found to be necessary at the end of the holiday or damage is discovered, you are responsible for paying any additional bill to cover the cost of cleaning and/or repair.

22. While we endeavour to give you notice of any maintenance and repairs undertaken during your stay, we reserve the right of entry without notice to perform essential work at any reasonable time.